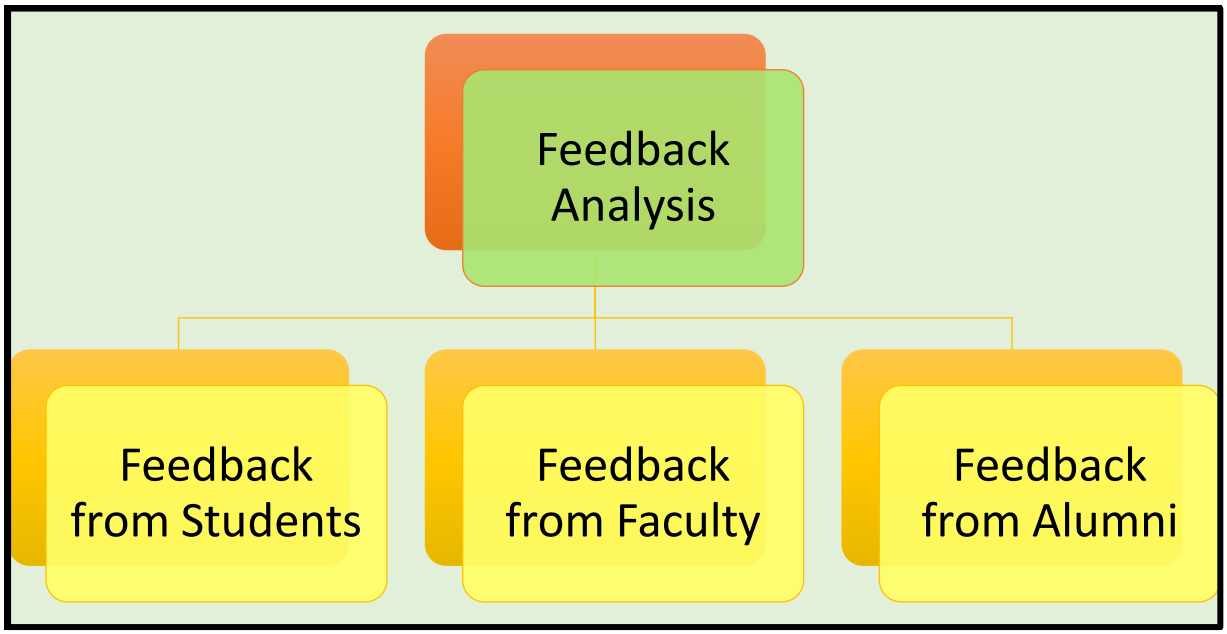
St. Lawrence College of Higher Education
(AN ISO: 9001:2008 certified "A" Rated B.Ed. College for Girls Only)
Approved by N.C.T.E., Dir. of Hr. Education & Affiliated to GGSIP University,
Geeta Colony Facility Centre, East Delhi-110 031
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14 (a) and (b) Feedback analysis

St. Lawrence College of Higher Education (SLCHE) believes in ensuring continuous improvement through stakeholder participation. To strengthen the quality of academic processes and institutional development, feedback was systematically collected during the academic session 2025–26 from the following key stakeholders:

- Students – to understand their learning experience and satisfaction level.
- Faculty – to gather insights on academic practices, resources, and institutional support.
- Alumni – to assess the relevance of the program in real-life professional contexts and overall institutional experience.



14(a) Faculty / Employer Feedback Questionnaire and Analysis

Feedback Questionnaire

Faculty members and employers were requested to rate the following parameters on a 5-point scale:
(1 – Strongly Disagree, 2 – Disagree, 3 – Neutral, 4 – Agree, 5 – Strongly Agree)

Q. No.	Parameters
1	Salary structure is as per norms and competitive.
2	Leave policy is fair and transparent.
3	Adequate research facilities and opportunities are provided.
4	Faculty contributions are recognized and appreciated.
5	Mutual respect and cooperation exist among staff.
6	Opportunities for promotion and professional advancement are available.
7	The college provides a conducive academic environment.
8	Administrative support is adequate and responsive.
9	Faculty are encouraged to participate in professional development programmes.
10	Overall satisfaction with institutional functioning.

Data Analysis (Sample of 10 Faculty Responses)

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
Q1	50	40	10	0	0	Salary structure largely meets norms and expectations.
Q2	40	50	10	0	0	Leave policy is perceived as satisfactory.
Q3	30	60	10	0	0	Most respondents find research facilities adequate.
Q4	40	50	10	0	0	Faculty contributions are recognized appropriately.
Q5	60	30	10	0	0	Mutual respect and cooperation are strong within the faculty.
Q6	30	50	20	0	0	Scope for promotion exists but can be improved further.

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
Q7	50	40	10	0	0	Academic environment is supportive and positive.
Q8	40	50	10	0	0	Administrative support is prompt and satisfactory.
Q9	30	60	10	0	0	Faculty are encouraged to attend FDPs and workshops.
Q10	50	40	10	0	0	Overall satisfaction level among faculty is very high.

Summary Interpretation

- Majority of faculty members expressed **high satisfaction** with salary norms, academic environment, and administrative support.
- **Research opportunities** were identified as areas with moderate satisfaction.
- Overall, the institutional climate is **positive, cooperative, and conducive** to professional growth.

Action Taken:

- Faculty Development Programmes and research opportunities have been increased.
- Suggestions for improved recognition and publication grants have been noted.
- Regular meetings with the college authorities ensure open communication and policy review

Evidence:

List of Faculty (Session 2025-26)

S.No.	Faculty Name	Date of Birth	Present Designation	Qualification	Specialization	Dateof Joining	Regular (R)/ Ad-hoc (A)/ Contract (C)/ Visiting (V)/Guest (G)	PayScale	Pay Band	Total Emoluments	Percentage/ Division (Last exam)	Experience	Approval/ recognition (designation)
1	Prof.(Dr.)Vijayshri Bhati	30-09-1967	Principal	Ph.D(Edu), M.Ed.,M.A.,NET (Edu)	History	01-06-2022	Regular	37400-67000	12000	66,250/-	61	24	Principal
2	Ayushee Gupta	18-07-1995	Assistant Professor	NET,M.Ed.,M.Com.	Commerce	27-10-2021	Regular	15600-39100	7000	39,847/-	81.7	4	Assistant Professor
3	Bhavya Bharti	12-02-1991	Assistant Professor	NET,M.Ed., M.A.	Sociology	06-08-2018	Regular	15600-39100	7000	39,847/-	62	11	Assistant Professor
4	Divya Bhatt	15-01-1997	Assistant Professor	M.A, M.Ed, NET	English, Psychology	15-11-2025	Regular	15600-39100	7000	39,847/-	61	2.2	Assistant Professor
5	Dr. Renu	21-08-1982	Associate Professor	Ph.D NET,M.Phil.,M.Ed.,M.Com	Commerce	01-08-2012	Regular	15600-39100	7000	39,847/-	57	13.6	Associate Professor
6	Dr. Chandra	01-06-1970	Associate Professor	Ph.D, M.Ed,M.A	Education	03-02-2025	Regular	37400-67000	8000	60,916/-	65	16	Associate Professor
7	Dr. Harish Kumar Sharma	02-04-1974	Assistant Professor	Ph.D,M.Phil, MBA	Maths	11-10-2021	Regular	15600-39100	7000	39,847/-	67.5	4	Assistant Professor
8	Dr. Monika Singh	19-06-1988	Assistant Professor	Ph.D,M.Ed.,M.Sc.	Science	11-10-2021	Regular	15600-39100	7000	39,847/-	77	4.3	Assistant Professor
9	Dr. Suman Sehrawat	07-02-1985	Associate Professor	Ph.D,M.Ed.,M.Sc.	Physics	01-11-2017	Regular	37400-67000	8000	60,916/-	62	13.3	Associate Professor
10	Sujata Bag	30-08-1997	Assistant Professor	M.A. Fine Arts	Fine Art	17-07-1905	Regular	15600-39100	6000	37,180/-	68.3	0.9	Assistant Professor
11	Indrani Bhaskar	13-12-2003	Assistant Professor	Prabhakar (Music)	Dance	29-07-2024	Regular	15600-39100	6000	37,180/-	67	0.4	Assistant Professor
12	Jasleen Kaur Kohli	28-01-1998	Assistant Professor	Ph.D (Pursuing) NET,M.Ed., M.Com	Commerce	01-02-2025	Regular	15600-39100	7000	39,847/-	77	1.9	Assistant Professor
13	Deepti	08-02-1996	Assistant Professor	M.Sc. M.Ed., NET	ZOOLOGY	16-12-2024	Regular	15600-39100	7000	39,847/-	72	1	Assistant Professor
14	Mahima Jain	07-06-1992	Assistant Professor	NET,M.Ed.,M.Com.	Commerce	01-12-2023	Regular	15600-39100	7000	39,847/-	77.82	2	Assistant Professor
15	Jyoti Nain	01-10-1994	Assistant Professor	NET,M.Ed.,M.Com.	Commerce	26-11-2025	Regular	15600-39100	7000	39,847/-	82	1.1	Assistant Professor
15	Shivani Saini	17-03-1991	Assistant Professor	M.P.Ed.	Physical Education	07-08-2023	Regular	15600-39100	6000	37180/-	80	2.1	Assistant Professor

14(b) Student / Alumni Feedback Questionnaire and Analysis

Feedback Questionnaire

Students and alumni were requested to rate the following on a 5-point scale:
(1 – Strongly Disagree, 2 – Disagree, 3 – Neutral, 4 – Agree, 5 – Strongly Agree)

Q. No.	Parameters
1	Teaching-learning environment is engaging and effective.
2	Classes are conducted regularly and punctually.
3	Teachers are available and approachable outside class hours.
4	College provides opportunities for extracurricular and co-curricular activities.
5	Administrative support is helpful and efficient.
6	Career guidance and counselling services are satisfactory.
7	Training and placement assistance are available.
8	Students get opportunities to interact with industry/academic experts.
9	College maintains effective communication with alumni.
10	Overall experience at the college is positive.

Data Analysis (Sample of 80 Student/Alumni Responses)

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
Q1	45	45	10	0	0	Teaching-learning is highly effective and interactive.
Q2	50	40	10	0	0	Classes are conducted regularly and on time.
Q3	40	50	10	0	0	Teachers are approachable and supportive.
Q4	35	50	15	0	0	Adequate co-curricular and extracurricular opportunities provided.
Q5	45	45	10	0	0	Administrative staff are responsive

Question No.	Strongly Agree (%)	Agree (%)	Neutral (%)	Disagree (%)	Strongly Disagree (%)	Interpretation
						and efficient.
Q6	30	50	20	0	0	Career guidance and counselling are fairly good.
Q7	25	55	20	0	0	Placement assistance is adequate but can be expanded.
Q8	35	50	15	0	0	Students have access to experts from industry and academia.
Q9	40	40	20	0	0	Alumni engagement is satisfactory with potential for more activities.
Q10	50	40	10	0	0	Overall student/alumni satisfaction is very high.

Summary Interpretation

- **Overall satisfaction level** among students and alumni is excellent.
- **Teaching-learning environment, teacher availability, and punctuality** scored highest in satisfaction.
- Areas like **career counselling** shows satisfaction
- College maintains a **healthy rapport** with its alumni network.

Action Taken:

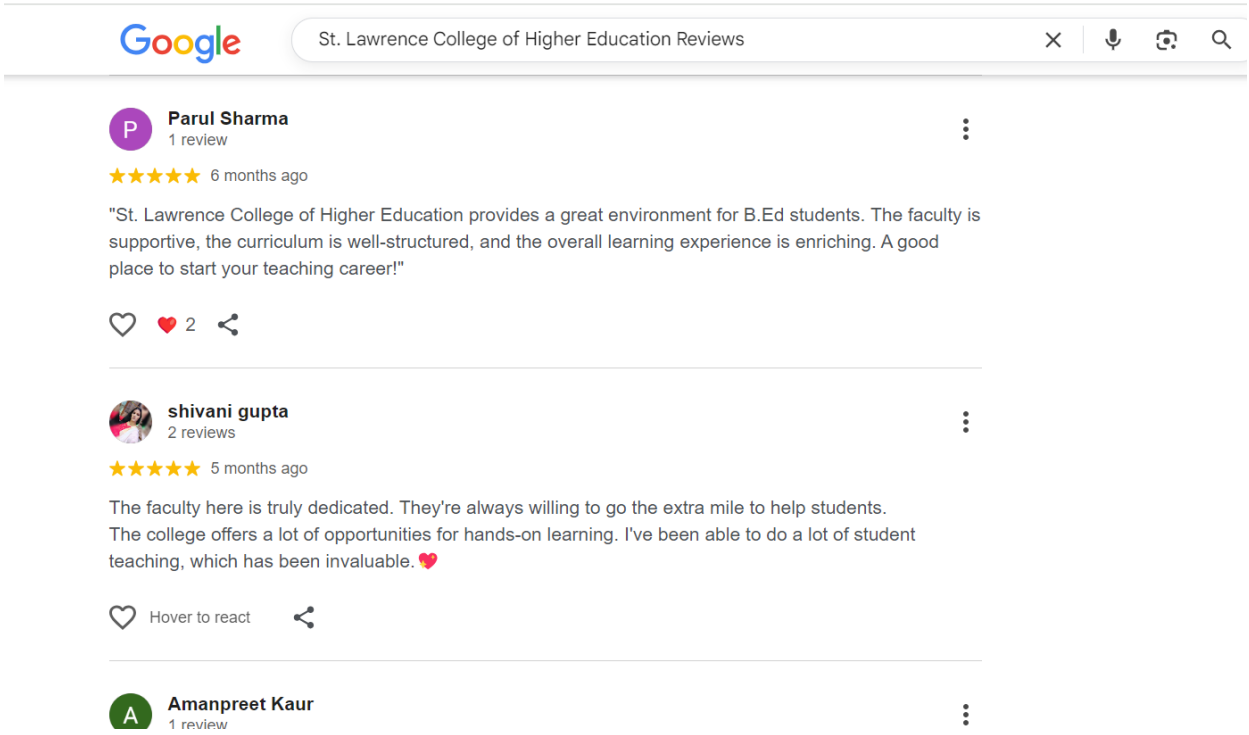
- Strengthened career counselling and placement cell activities.
- Introduced additional skill enhancement and training workshops.

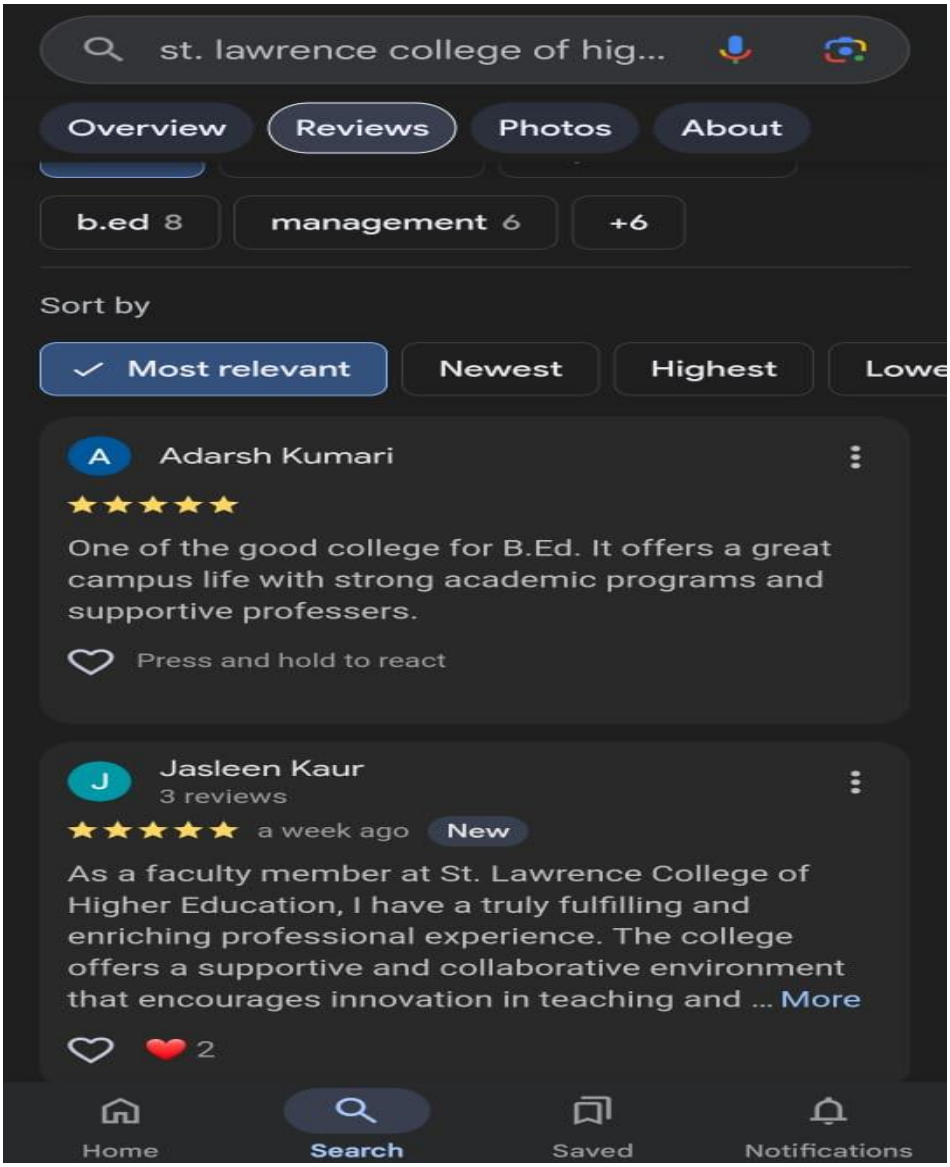
Overall Conclusion

Both faculty and student feedback indicate that **St. Lawrence College of Higher Education** maintains a **supportive, professionally enriching, and learner-centered environment**. The institution continues to adopt a **continuous improvement approach** through regular feedback and responsive action.

Evidence:

Reviews of Students/Alumni





Prof. (Dr.) Vijayshri Bhati

Principal

St. Lawrence College of Higher Education

Geeta Colony